

Volunteer Museum Guide Role Description

The Tank Museum brings the story of tanks and their crews to life, with the world's best collection of tanks in modern, awe-inspiring exhibitions.

The museum houses some 300 vehicles, representing every major conflict since the First World War. Our moving exhibitions tell the story of this British invention; from the mud of the Somme to the beaches of Normandy and the deserts of Iraq – featuring powerful stories from the soldiers that fought in them.

Around 200,000 people visit Dorset's largest indoor attraction each year, with the annual TANKFEST event drawing visitors from across the globe. The Tank Museum has a global online reach, with a large supporter base and following on a range of social media platforms.

This is underpinned by the outstanding national importance of The Tank Museum's collections and the expertise of those who care for them. Alongside vehicles, the collections include medals, images, documents, personal papers, books, weapons, and memorabilia.

The museum is situated in Bovington which is regarded as the 'home of the tank', as it was here that some of the first tank crews were trained during the First World War. It remains home to the Royal Armoured Corps today. The museum was founded in 1923 as a teaching resource for the Tank Corps. Over the past decade, the museum has transformed itself into a leading 21st century military museum.

As museum of the Royal Tank Regiment and Royal Armoured Corps, The Tank Museum is a registered charity which has been part of Arts Council England's National Portfolio since 2018.

Our Values

The values of The Tank Museum underpin the work of our team. Whilst there are a great variety of roles, specialisms, and professions across the organisation, we all share a common approach in our mission to tell the story of the tank and the people that serve in them.

- We are PASSIONATE. We are authoritative and driven and we display this daily with our enthusiastic and rigorous approach to work.
- We are AMBITIOUS. Driven by an aspiration to be the best, we strive to be better. We
 channel our creativity and competitiveness to make us innovative, forward thinking and
 flexible to challenges.
- **We CARE.** We work hard because we believe in the cause of the organisation. We are welcoming and friendly to all our visitors. We are inclusive, fair and considerate of each other, showing great respect for our collections and for the stories we tell.
- We display INTEGRITY. We are knowledgeable about our subject and professional in the way in which we conduct our business. We act responsibly and embrace responsibility. Our ethical grounding guides us to do the right thing by our audiences, our supporters, our collections and by each other.

The Collections Department

The Collections Department encompasses the Workshop, Exhibitions team and Archive & Library. The workshop consists of two departments; the Maintenance Department and Restoration Department, each responsible for a specific collection of vehicles. Both teams have a varied role and get involved in some interesting and unique maintenance, repairs and restoration projects.

Role Profile

Role Title	Volunteer Photographer
Department	Collections - Workshop
Key Relationships	Workshop Manager, Head of Collections, Workshop Team Leaders and Archive & Supporting Collections Manager
Overall Role	Helping to support the workshop in capturing and promoting the vital work undertaken
Purpose	by The Tank Museum workshop team.
Expectations	Our volunteer team are at the very heart of the Museum and an integral part of our workforce, working alongside employees of the Tank Museum in a wide variety of roles.
	 What will you be doing? Photographing the work undertaken by the workshop team, this will include (but not limited to) capturing stills of vehicles, parts and providing images that relate to processes and procedures. Uploading files of images taken to our databases.
	 What will the Museum expect from me? To act in way that delivers the core values of The Tank Museum with Integrity, Care, Ambition and Passion To adhere to the Health & Safety requirements of being in a workshop environment
	 Maintain good working relationships with employees, other volunteers, and visitors To abide by the Museum's policy and procedures To abide by the Museum's expected conducts and standards
	 What can I expect from the Museum? A welcoming and enjoyable experience To be treated fairly and with respect The opportunity to meet people from all walks of life and make new friends Free entry for you and a guest to the Museum; discount in our Restaurant and Shop Reimbursement of travel expenses (currently up to £16.50 per day) Free parking
Who would this suit?	The workshop operates Monday – Friday and this is an excellent opportunity for someone who is available to give their time during one of these days. We are looking for someone who can commit to giving their time on a regular basis. This role would suit people who: Have a background in media and/or photography. Are knowledgeable, approachable, confident, and enthusiastic. Have an interest in military history, armoured vehicles, or engineering. All volunteers will receive a welcome training session which includes an introductory tour of the Museum. New volunteers will receive the appropriate training. Direct supervision and support will be provided by your designated team leader.