



THE TANK MUSEUM

Vehicle Technician Team Leader

Role Description

The Tank Museum was founded in 1923 as a teaching resource for engineers and soldiers of the Tank Corps. Over recent years, the Museum has dramatically transformed from a training aid for the Army to a 21st century Museum aspiring towards access and excellence for all.

Based at Bovington Camp, the home of the tank, the Museum boasts the most comprehensive collection of armoured fighting vehicles in the world. In addition, the Museum has a very strong supporting collection of medals, photographs, film, sound recordings, fine art, books, weapons, models and memorabilia. Current displays tell the story of the tank from its inception in 1915 to the recent war in Afghanistan. The entire collection has Designated Status. In 2018 The Museum became part of Arts Council England's National Portfolio.

Workshop

Working in the newly built, state of the art, Tank Museum workshop offers an opportunity to work within a unique engineering environment.

The Tank Museum workshop consists of two teams that are responsible for the care of the collection of vehicles, whether it be for static museum display or as part of the historic running fleet. Each of these teams is managed by a Vehicle Technician Team Leader.

The Vehicle Technician Team Leader will be responsible for the day to day management of a team of workshop technicians, apprentices and volunteers. This is a hands-on role, ensuring the conservation, maintenance, repair and restoration projects are carried out to a high standard and are delivered on time. The Vehicle Technician Team Leader will liaise between the workshop manager and the workshop technicians supporting the team with technical know-how and project management skills.

The Vehicle Technician Team Leader will be responsible for the conservation, maintenance, repair and restoration of the Museum's vehicles both static and running.

The two Vehicle Technician Team Leaders roles may at times crossover and the two post holders will be expected to cover for each other as well as deputise for the workshop manager at times.

This is a key post reporting to the workshop manager and offering an excellent opportunity to play an influential role in the development of the workshop facility and the care of the collection, ensuring that The Tank Museum establishes itself as a centre of excellence in the conservation, maintenance, repair, restoration and display of historic armoured vehicles.

The duties in the workshop are varied where no two days are the same, the post holder will have some involvement in other projects within the workshop and wider Museum. The team currently consists of: a workshop manager, 2 Vehicle Technician Team Leaders, 7 workshop technicians, 2 apprentices, 10 regular volunteers and an administrative assistant.

Role Profile

Role Title	Vehicle Technician Team Leader
Department	Workshop - Collections
Key Relationships	Workshop manager, Vehicle Technician Team Leader, workshop technicians, apprentices and volunteers.
Overall Role Purpose	The Vehicle Technician Team Leader will be a key member of the workshop management team, working closely with the workshop manager and one other Vehicle Technician Team Leader they will be responsible for ensuring the conservation, maintenance, repair and restoration projects of the collection of tanks have the right technical support to be able to be completed for safe operation/display and within budget. This includes supervising/leading a team of workshop technicians (paid and volunteer) and apprentices.
Key Accountabilities	<p>Team Management:</p> <ul style="list-style-type: none"> • Supervise a team of workshop technicians, apprentices and volunteers • Responsible for ensuring workshop projects are completed on time and to a high standard and to The Tank Museum's ethical standards • Establish close working relationship with and deputise for the workshop manager in his absence • Be-able to understand and work within the Museum's budgetary restraints • Lead on demonstrating technical skills, fault-finding and good practice in the workshop, be able to think outside of the box and provide solutions and options for consideration of the workshop manager • Provision of accurate and factual reporting, including maintenance, repair and overhaul reports, ensuring vehicle records and databases are kept up to date daily by the team • Train workshop technicians and volunteers in the use of workshop equipment • Ensure workshop equipment is maintained and stored correctly and any defects are reported to the workshop manager. <p>Events Management:</p> <ul style="list-style-type: none"> • Help plan and supervise the vehicle allocation for events and museum activities • Work with the workshop manager and other Vehicle Technician Team Leader, head of collections, operations and the events team to organise large scale vehicle events like Tankfest and Tiger Day • Maintaining, repairing and overhauling vehicles used for Tanks in Action and vehicle rides operation. Prepare vehicles for Army exercises and special events <p>Health and Safety:</p> <ul style="list-style-type: none"> • Ensure the workshop standard operating procedures are followed and all equipment and procedures meet all the necessary health and safety requirements • Responsible for the implementation and sign off of risk assessments and method statements of workshop tasks • Maintain a safe and clean working environment according to legal requirements and to the Museum's standards
	The duties and responsibilities in this job are not restrictive and the post holder may be required to on occasion undertake other duties. This will not substantially change the nature of the post.

Person Specification

	Essential	Desirable
Qualifications	NVQ level 3 or equivalent experience. Health and safety qualifications relevant to a workshop operation. Driving licence	Forklift, LGV and tracked vehicle driving licence, lifting certificates.
Experience	<p>Must have experience working in a historic engineering or restoration environment.</p> <p>Experience in repairing and maintaining heavy vehicles and sub-systems.</p> <p>Experience in fault finding of mechanical, dc electrical and hydraulics systems.</p> <p>Experience of using equipment and machinery in a workshop environment.</p> <p>Experience of managing and leading a team.</p> <p>Managing health and safety issues relevant to a workshop operation.</p> <p>Ensuring health and safety is at the forefront of every task.</p>	<p>Experience of customer service.</p> <p>Experience of museum and heritage sector work.</p> <p>Operation and maintenance of tracked military vehicles.</p> <p>Experience of working with apprentices and volunteers.</p>
Knowledge & Skills	<p>Good People management and communication skills with the ability to take a lead on quality, safety and environmental issues.</p> <p>Good hands on engineering skills with DC electrical knowledge.</p> <p>Ability to identify solutions to reclaim and refurbish original components.</p> <p>Good IT skills.</p>	<p>Knowledge and interest in 20th century history.</p> <p>The ability to weld, solder, braze and fabrication skills.</p>
Personal aptitude & skills	Mechanical, organisational, logical, be an “out of the box” thinker.	
Disposition	Committed, enthusiastic, creative and diligent.	
Other requirements	Flexibility to work evenings and weekends when required.	